

---

# Tick the BOX

---

**The Fostering Network**

## Care leavers Student Finance Applications Explained

Charmaine Valente  
Student Loans Company

# Who are The Student Loans Company?



The **Student Loans Company (SLC)** is an executive non-departmental public body, providing student loans.

It is owned by the UK Government's Department for Education, Scottish Government, the Welsh Government and the Northern Ireland Executive.

The SLC is funded entirely by the UK government and the devolved administrations. It is responsible for both providing loans to students, and collecting loan repayments alongside HM Revenue and Customs (HMRC)

The SLC's head office is in Glasgow, with other offices in Darlington and Llandudno.



Student Loans Company





# Student Finance Journey



## UCAS application September to January

OFFICIAL

Old care experience question (updated in 2021 for 2022 entry)

Have you been in care?

Yes

Duration in care

If you have answered 'Yes' to the question above, please indicate the total length of time you have been in care\*.

Please select...

Parental education

- Please select...
- Less than 1 week
- 1 week - 3 months
- 3 months - 1 year
- 1 year - 3 years
- 3 years or more

Do your parents or guardians have any higher education as a degree, diploma or certificate of

Occupational background\*

Give the job title of your parent, step-parent or guardian who earns the most. If she or he is retired or unemployed, give their most recent job title. If you are 21 or over, please give your own job title. Click 'find...' and enter the job title.

I would like correspondence from Welsh universities, colleges and UCAS to be in Welsh

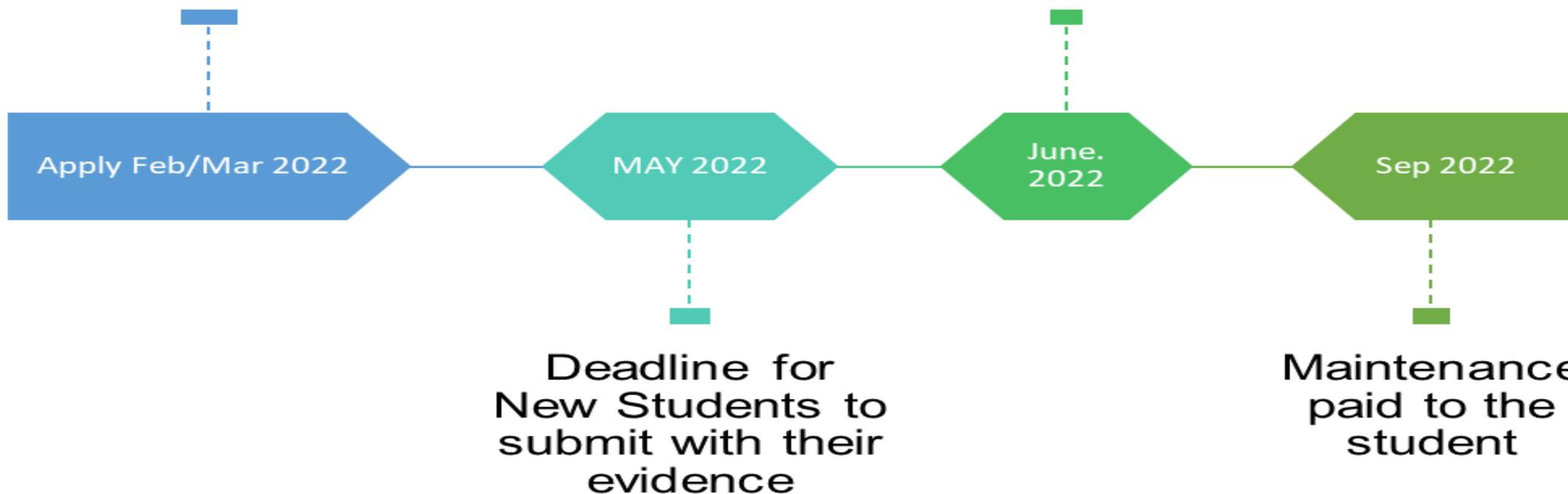
Yes  No

OFFICIAL

## Student Finance England

Student Finance  
Application launches –  
Also DSA, ADG, CCG

Continuing  
students -  
deadline date



# SFE Criteria



Care leaver  
criteria to receive  
full support for  
student finance

*‘A student looked after by a local authority throughout any 3-month period ending on or after the date on which the student reached the age of 16 and before the first day of the first academic year of the course provided that the student has not in fact at any time during the relevant period been under the charge or control of the student's parents.’*

# Interim Process



Students who are  
under the local  
Authority but live  
with their parents

*To The Independent Team,*

*I'm applying for independent status as I'm a  
Care Leaver.*

*Please could you advise what evidence I  
need to provide.*

*My Customer Reference Number*

*(11 digit number allotted once you apply  
for funding)*

*Name:*

*Date:*

*Signature (if possible)*

# Evidence – needed



## Student Finance applications:

- need to have details held in your British passport – you don't need to send this into us
- EUSS (Citizens Rights) we don't need the passport but need a share code – we require 10+ days before the share code expires
- non-UK passport holder - valid non-UK passport and any original supporting letters
- National Insurance Number
- Bank details

Disability Students Allowances – separate application:

- Evidence of disability – copies can be uploaded

This Photo by Unknown Author is licensed under CC BY-SA

# What money will a Care leaver receive?



## Tuition fee Loan

These are paid directly to Approved Providers - College or University

£9250 Full time

£11,100 accelerated degree

£6,935 Part time

The money is paid in three instalments

Term 1 25%

Term 2 25%

Term 3 50%

More money for course over 30 weeks and 3 days

You will be paid a **Maintenance Loan** to help with accommodation and books

- This is paid directly into the student's bank account
- The money is paid in three equal instalments (33.33% each term) at the beginning of each term
- The funding received will depend upon where you live and study

## What will you receive in funding (Maintenance Loan) in 2022\_23



# STUDENT FINANCE APPLICATIONS

## GOV.UK – STEP BY STEP NAVIGATION



Improved ‘Step By Step’ navigation breaks undergraduate student finance and the application journey down into clear, manageable steps:

**Get undergraduate student finance: step by step**

Check if you're eligible for student finance, find out how much you can get, how to apply and when you start repaying.

There's different funding if you're studying to be a [doctor or dentist](#), [social worker](#) or if you're a [postgraduate student](#).

[Show all](#)

- 1 Check if you're eligible**  
[Show](#)
- 2 Find out how much loan you could get**  
[Show](#)

and **Check if you can get extra help**  
[Show](#)

- 3 Prepare your application**  
[Show](#)
- 4 Apply**  
[Show](#)
- 5 Update your details if your circumstances change**  
[Show](#)
- 6 Make sure you can be paid**  
[Show](#)
- 7 Check what to do while you're studying**  
[Show](#)
- 8 Repay your loan**  
[Show](#)

<https://www.gov.uk/student-finance-register-login>

**Don't need a confirmed place to apply**

**Apply as soon as we launch (Feb)**

## STUDENT FINANCE APPLICATIONS CUSTOMER SELF-SERVICE ENHANCEMENTS

As part of our continued commitment to improving the user experience, our Customer Engagement Management (CEM) Self-Service and Project Team have developed and implemented a new digital service for our customers:

- This self-service enhancement will allow customers to effectively and efficiently track their student finance application from Apply to Pay
- This end-to-end service is designed to **reduce the need** for customers to call SLC

The service **includes notifications** that provide **updates and prompts** to customers advising them of;

- Changes to the status of their application
- Any outstanding actions required to progress their application

<https://www.gov.uk/guidance/getting-your-first-student-finance-payment>  
<https://www.gov.uk/guidance/student-finance-england-how-to-guid>



<b>Payment status</b>	<b>What this means for you</b>
Indicative	Your payment status will show as 'indicative' until we receive your bank details. Once we have these, your payment status will change to 'awaiting confirmation'.
Awaiting confirmation	We're waiting to receive confirmation of your registration/enrolment from your university or college, they usually send us this once you've registered/enrolled for the start of term. Once we have this, you'll move to a new status called 'ready to be paid'.
Ready to be paid	Your registration/enrolment is complete and you're on track to get your first term payment on the date shown in your account. We'll send you a text when your payment is on its way.
Paid	Your payment has been successfully made to your bank account.
Failed	Your payment was unsuccessful and your bank has returned the money to us. Check your bank details are correct in your online account.

*Wishing all Care leavers  
success!*

*Thank you*



Charmaine Valente

Funding Information Partners Account Manager